

Product Cloud Tenets

01

Composable

Whether a component is provided by the vendor or serviced by a 3rd-party offering, the functionality of the Product Cloud should never be compromised.

02

Scalable

A Product Cloud should be able to handle as much product data and assets as necessary, without limitation or disruption.

03

Product Experience-First

A Product Cloud should fuel Product Experiences in a headless manner, not own them.

04

Product Record-Centric

A Product Cloud should fuel Product Experiences in a headless manner, not own them.

05

Complete Product Record

Support the entire cold (static) and hot (dynamic) elements of the Product Record, always.

06

Actionable

Unify the Product Record into a Product Data Platform for orchestration, activation, performance, and quality analytics.

07

Activation

Enable activating the Product Record across any owned or unowned channel, locale, and geography, and be ready for the channels and touchpoints of tomorrow.

08

Usability

Be recognized by the community as being fast to adopt, friendly to use, and supporting the needs of users.

09

Connectivity

Out-of-the-box connectivity to the Customer Experience technology stack through a SaaS-based App Store model.

10

Modern PIM

Should come with best-of-breed capabilities for data onboarding, product modeling, asset management, automation, data quality, workflow management, and connectivity.