



Akeneo PIM Project Success Assistance

Akeneo PIM projects are designed to enable marketing organizations to easily and efficiently manage a comprehensive set of product information and digital assets in order to deploy accurate product catalogs to websites, ecommerce sites, print catalogs, and other systems. To position your PIM project to deliver maximum business value, Akeneo now includes Project Success Assistance with every Akeneo PIM on premises and cloud subscription.

Included Services

Delivered by Akeneo in-house specialists, Project Success Assistance is designed to complement the services provided by your implementation partner, who will continue to perform project implementation, project management and go-live of your overall PIM project.

Akeneo's Project Success Assistance covers the following activities at the beginning and prior to your PIM project go-live:

Coordinate proper installation of Akeneo PIM

Working with your Akeneo Solution Partner, internal IT staff, or non-certified systems integrator, Akeneo will check that the PIM is correctly installed, configured, and working in your environment. Akeneo will also conduct the necessary workshops with your team and implementation partner to validate a proper product structure is in place before you begin enriching product information and spreading it to consuming systems. Depending on your project scope, workshops offered may include:

- Key Concept Training
- Project Scoping
- Catalog Structure
- Enrichment Workflow

Additionally, the Project Success Assistance team will provide business & technical consultation, as needed according to your project scope, during the getting started phase covering topics such as:

- Catalog Structure setup
- Teamwork Assistant
- Product Data Modeling
- Product Groups & Associations
- Users & Permissions Management
- Import & Export
- Validations & Workflows

The deliverable from this work is an Akeneo Implementation Review document that summarizes the implementation of all key concepts and features.

Pre-go-live PIM Health Check

Working with your Akeneo Solution Partner, internal IT staff, or non-certified systems integrator, Akeneo will perform a high-level check-up of your PIM implementation before go-live to ensure that everything has been configured properly and is ready for a successful launch.

The deliverable is a document with a high level overview of functional and technical readiness.

Project Success Assistance should be completed within the first year of your Akeneo PIM subscription.

Optional Services

Akeneo Professional Services are available to support your internal IT staff and/or non-certified systems integrator on a time & materials basis. Services offered include custom development, organizing teams around PIM enrichment activity, and other technical assistance as necessary throughout the life cycle of your Akeneo PIM deployment. Please contact your Akeneo Customer Success Manager to discuss your custom development needs, and for more information on user, administrator, developer and implementation training.